



December 2, 2016

Maple Terrace
Attn: Brian Dannerman
1032 1st St E
Suite B
Humble, TX 77338

Re: Days of service for the collection of household waste

Dear Brian,

WCA recently performed an audit on our communities and the routing of our trucks. In order to better serve you we have determined the need to change your service days. WCA takes every effort to provide the best possible service to your community, and by implementing this change we are confident in taking this extreme measure.

Current days of service: Monday and Thursday

New days, **effective January 1, 2017**: Wednesday and Saturday will be the service days

Indeed, we will continue to serve you to the best of our abilities. You can always call me at 832-456-1401 if I may be of any service to you.

Sincerely,

A handwritten signature in blue ink that reads "Anne Wilhite". The signature is written in a cursive, flowing style.

Anne Wilhite
Municipal Customer Retention Representative
8515 Highway 6 South
Houston, TX 77083
Phone: (832) 456-1401
awilhite@wcamerica.com